

Student Resources

STUDENT HEALTH CENTER

The Student Health Center is located on the campus and is a component of the Tulane University Medical Center. Its staff provide medical, gynecologic, psychiatric, and health education services for all full-time students on the uptown campus at no charge. Part-time students may pay a modest service fee for each semester to be eligible as well.

In addition to Primary Care, Psychiatry and Stress Management Clinic, and Gynecology Clinics, there is a Men's Clinic, a Travel Clinic for advice and preventive treatment for foreign travel, and an Allergy Clinic for administration of "allergy shots". The SHC is open 8:30 a.m. - 4:30 p.m., Monday through Friday and until 6 p.m. Tuesdays, and there is a Walk-in Clinic for acute illnesses and injuries on Saturdays, 9 a.m. - 12 noon. The Laboratory and Pharmacy are open weekdays. A physician is on "beeper-call" when the clinics are closed.

Emergencies that occur on campus during the academic year are responded to by the Tulane Emergency Medical Service "TEMS", whose student volunteers are trained as emergency medical technicians that provide 24-hour a day ambulance service for the campus community.

Services at the Student Health Center are provided to students regardless of their insurance program. However, all full time students are required to have some form of medical insurance in case of hospitalization. Many students are no longer covered by their parents policies, and for them Tulane has developed the option of a reasonably priced Tulane student health insurance program. Call 865-5255, day or night. Call 862-8121, daytime Nurse Triage Express.

EDUCATIONAL RESOURCES AND COUNSELING

Educational Resources and Counseling offers psychotherapy, career testing, tutoring and disability services to help students thrive personally and academically. ERC services are confidential to the full extent allowed by law, and most are free of charge to currently-enrolled Tulane students.

Short-term psychotherapy or counseling is available for almost any kind of personal concern (e.g., adjusting to college, relationship concerns, stress, anxiety, depression, sexuality, career direction, choosing a major, family problems, grief/loss, traumatic events, crises). ERC professionals include psychologists, social workers, counselors, and graduate students in professional training.

Numerous workshops, as well as therapy and support groups, are offered each semester. Counselors can help students improve time management, note-taking, test-taking, and other study strategies. Students can take career tests that may help in selecting a particular major or career. Drop-in tutoring is offered in about 20 subjects (primarily math, science, and foreign-language courses). The Writing Workshop provides help for papers written in the English language.

Students with disabilities may request and receive appropriate services and accommodations through the Office of Disability Services (ODS). Before accommodation decisions are made, students must register with ODS by filling out an Accommodation Packet and submitting all necessary documentation for review. Since this process can take a while, students are strongly encouraged to register as soon as possible, rather than wait until a need arises.

ERC staff also advise the student organization REACH, the Rape Emergency Awareness and Coping Hotline. Trained REACH volunteers provide support to victims of sexual assault and sexual harassment.

For further information about ERC services, visit our office on the first floor of the Mechanical Engineering building. A great deal of additional information and related links are available on our website: www.tulane.edu/~erc. Relevant phone numbers include: 865-5113 (Counseling Services, Career Testing, Disability Services) and 865-5103 (Tutoring Center, Writing Workshop)

CAREER SERVICES CENTER

Six professionals with training and experience in career counseling and placement-related activities staff the Tulane University Career Services Center (CSC). The CSC offers a variety of career related programs designed to help all students, beginning in their freshman year, with the selection of majors and careers, finding career experiences to augment their academic programs, and making post-graduate plans such as selecting graduate programs or finding full-time employment.

The CSC provides many services to students, alumni, employers, faculty and staff. For students those services include: career counseling, a career library with information on careers, employers, and graduate programs, an externship program, on-campus recruiting, five yearly career and job fairs, an internship program containing over 15,000 internships worldwide, and workshops and seminars on a variety of topics including resumé writing, interviewing, working abroad, selecting graduate programs, and conducting an effective job search. Presentations on other topics are also available upon request. Students can also utilize CareerWay, a web-based career guidance program that is designed to help students identify interests, values, and skills, important steps when deciding on a major or career path.

Through on-campus recruiting and the various career and job fairs, the CSC interacts with approximately 250 recruiters annually. In addition, many other employers request that the CSC forward to them resumé of students interested in full-time and/or internship positions. More than 1000 Tulane alumni participate in WAVE-Link. These alumni host students for externships during semester breaks, provide career information to students, and meet with current students at one of the annual receptions held in Houston, Washington, DC, New York City, Los Angeles, and San Francisco.

The CSC has several computers and typewriters for student use in their search for internships, graduate schools and full-time positions. All computers contain internet connections. To find out more about the CSC you can visit our website at careers.tulane.edu. To schedule an appointment, call 504-865-5107.

TECHNOLOGY SERVICES

Tulane's Technology Services supports the mission of the University by providing enabling technologies for teaching, learning, research, and institutional management to the faculty, staff and students of Tulane University. Technology Services provides this support by maintaining and expanding the wired and wireless data and telecommunications networks, supporting and enhancing central administrative software systems, developing new Web-enabled applications, helping and instructing members of the community in using their desktop computers, and assisting faculty with instructional content development. Detailed descriptions of the services provided are available at the Technology Services Web site: <http://tis.tulane.edu>. Services specific of interest to students are:

Technology Accounts

All current students are eligible for Tulane technology accounts. This account provides access to e-mail services and central UNIX servers. Students must have a Tulane technology account to access online course materials in Blackboard.

Web Pages for Students

Students can create and maintain their own Web sites on a server called StudentWeb. StudentWeb is maintained and administered by students. A Tulane technology account is required to obtain access to StudentWeb.

Network Access

Students can access the Tulane University network in several ways. Each residential student has access to the wired Ethernet network in their residence hall rooms; there is one Ethernet port per student in each room. All faculty, staff, and students have access to the Tulane Wireless network. Additionally, a dial-up network is available for students who live off campus. More information is available at the Technology Services Web site.

Support Services

Support for any technology issue is available to students at the Tulane Help Desk (862-8888 or info@tulane.edu) Support is available Monday through Thursday from 7:00 a.m. to 7:00 p.m. and Friday from 7:00 a.m. to 5:00 p.m.

Computer Labs and Kiosks

Technology Services maintains computer labs and kiosks for student use in the Richardson Building, the University Center, and several residence halls. Information on the hours of operation and software available can be found on the Technology Services Web site.

Policies and Procedures

The use of Tulane University network and computing facilities is a privilege that comes with responsibilities. Students are required to read, understand, and abide by the policy on use of networks and computers at <http://tis.tulane.edu/Policies/General.cfm>.

LIBRARIES

The University's ten libraries together house approximately 2,200,000 volumes and nearly 14,000 currently received serial titles.

The **Howard-Tilton Memorial Library**, the general library of the University, is housed in a modern building centrally located on campus. Most areas of the general book stacks are open to readers. The library provides seating for 800 readers, including 94 faculty study rooms, 186 separate study areas for graduate students, and 600 carrels for general use.

Howard-Tilton's holdings include a total book stock of about 1,750,000 volumes, organized into a general reference/bibliographic services area and a number of special areas: government documents, newspapers and microforms, the Latin American Library, and the Maxwell Music Library. Other special areas located in Jones Hall, include rare books, manuscripts, the University Archives, the Southeastern Architectural Archive and the William Ransom Hogan Jazz Archive. The library is also a depository of federal documents.

The **Latin American Library**, in the Howard-Tilton Memorial Library, contains 220,000 volumes and collections of newspapers, periodicals, and photographs. The library, which has extensive rare book and manuscript holdings, specializes in Mexican, Brazilian, and Central American materials.

The **Maxwell Music Library**, in the Howard-Tilton Memorial Library, contains about 45,514 volumes of books, periodicals, and music scores. The library also features more than 21,672 titles of non-book materials (records, compact disks, video disks, magnetic tapes, microfilms) including the collected works and scholarly editions of composers and important collections such as various “Denkmaeler” editions and the “Monuments of Music” series. There is an unusually broad collection of early music manuscripts on microfilm or in facsimile editions, partly with critical text. The William Ransom Hogan Jazz Archive, in Jones Hall, houses a collection of interview and music tapes, phonograph records, sheet music, and thousands of other items on traditional and contemporary New Orleans music.

The **Southeastern Architectural Archive**, in Jones Hall, has more than three million items, including 500,000 architectural drawings and 25,000 photographs. It also has a gallery with permanent and temporary exhibits.

The **Architecture Library**, a branch of the Howard-Tilton Memorial Library, is located in the School of Architecture in the Stoll Reading Room, Room 202, Richardson Memorial Building. The library is open to all members of the Tulane Community as well as to the general public. Its main focus is to afford the Architecture School faculty and students a place where they may readily access the standard as well as the most current print/electronic information necessary for their course and research work. Presently the library contains 14,500 volumes and maintains subscriptions to 235 serials, including the Avery Index to Architectural Periodicals on the world-wide web.

The **Lillian A. and Robert L. Turchin Library of the A.B. Freeman School of Business**, in Goldring/Woldenberg Hall, supports the teaching and research needs of the students and faculty within the Freeman School of Business. The library contains 30,000 volumes, as well as 250 active serial publications.

The Library of **Tulane Law School**, in John Giffen Weinmann Hall, contains more than 500,000 volumes in hard copy and microform, including court reports, federal statutes and codes, state statutes, the principal digests, and the National Reporter System. The library also maintains extensive collections of Admiralty and Comparative Law.

The **Amistad Research Center**, in Tilton Hall, contains more than ten million manuscripts, other primary documents, 23,000 books, 260,000 photographs, and works of art concerning the history of America’s ethnic minorities, race relations, and civil rights since the 18th century. It also has a gallery with temporary exhibits.

The **A. H. Clifford Mathematics Research Library**, in Gibson Hall, is a specialized research library containing approximately 15,000 books and bound journals.

The **Rudolph Matas Medical Library**, in the School of Medicine on Tulane Avenue, contains over 160,000 volumes and subscriptions to over 1,000 medical journals.

The **Tulane Regional Primate Research Center Library**, near Covington, Louisiana, contains approximately 11,000 volumes, 23,000 scientific reprints, and 250 microforms.

The **Meade Natural History Library**, in the Riverside Research Laboratories, is located at the F. Edward Hebert Center near Belle Chasse, Louisiana. The library houses more than 1,150 periodicals from 70 foreign countries and 280 journals from the United States.

The **Nadine Robbert Vorhoff Library**, in the Newcomb College Center for Research on Women, is a specialized research library containing approximately 9,000 volumes, about 100 current serial subscriptions, 1,200 linear feet of manuscripts and records concerned with women’s education and a special collection devoted to culinary history.

Other libraries in New Orleans whose resources are available to students and scholars are: the New Orleans Public Library System (including the Archives of the City of New Orleans); the Louisiana Historical Center; the Law Library of Louisiana; the Library of the

Agricultural Research Service, Southern Research Center, United States Department of Agriculture; and the libraries of other academic institutions in the city.