

Tulane Downtown Student Health Center

Located in the Internal Medicine Practice
1st Floor of Parking Garage on LaSalle Street

Appointments: (504) 585-7140
Administration: (504) 585-6929
Fax: (504) 585-7147
Hours: 8:30 a.m. to 4:30 p.m.

www.tulane.edu/~health/downtown.htm

Where is the Downtown Student Health Center located and what hours is it available?

The office is located in the Internal Medicine Practice at 275 LaSalle Street on the 1st floor of the Hospital Parking Garage. To make an appointment, please call 585-7140.

Who is eligible for care?

All full time Medical, Public Health, and Medical School based Graduate Students as well as part time student who elect to pay the Student Health Semester Fee.

What does my Student Health Fee cover?

The SHC Fee covers primary care physician visits to the Student Health Center. The center is staffed by general internal medicine faculty who are well equipped to handle the illnesses and injuries common to the student population.

Will there be additional charges?

There will be charges for laboratory tests, radiology services, pharmacy purchases, orthopaedic appliances, immunizations (unless covered by the Occupational Health Fee - medical students only), travel medication, etc. The charges are filed with your insurance and you are responsible for that which insurance does not pay.

What if I need to see a subspecialist?

Our student health doctors can help you determine when specialist care is need, and make the appropriate referrals. There may be additional fees for this depending on your insurance coverage. NOTE: Students with the Tulane student medical insurance MUST be referred by one of the Student Health physicians. After the fact referrals are not permitted. If you see a subspecialist on self-referral, you will be subject to the out-of-network rate.

If I am sick, should I make an appointment, or just walk in?

Under normal circumstances, and for all routine problems, you should make an appointment so that you can be seen at a definite time with little or no waiting. Additionally, an appointment allows us time to receive your medical chart for a more thorough evaluation. Students who are ill can usually be seen the same day by calling for an appointment.

What if I get sick on the weekend?

You may go to the Student Health Center (Uptown) on Saturdays for acute illnesses only. This service is available 8:30 a.m. to 11:30 a.m. from September to mid-May. You should call first to make sure it is open (865-5255). The Student Health Center (Uptown) is located on the corner of Willow and Audubon

What if I get sick after hours?

If you get sick at night and need to talk to a physician call 865-5255 or call the Tulane Hospital Operator (588-5263) and ask for the Medicine physician on call who will return your call as soon as possible.

What if I have a real emergency?

Go to the Tulane Emergency Room or the nearest emergency room if necessary.

Are you able to look after my psychological problems?

Dr. Christa Eckert is available to see downtown students. You can make an appointment by calling 865-5255 # 3, or on Thursdays call 894-7200. Dr. Eckert's office is located at Tulane/DePaul, 1040 Calhoun Street, Parker Building. Students with ongoing chronic problems will be referred to a local physician for continuing care as covered by their individual medical policy. Medical students who would prefer their mental health treatment outside of the Student Health Center system may contact the Phoenix Society at 568-3888. In all cases, confidentiality is strictly maintained.

What services are available for men's health needs?

Male students on the downtown campus can use the Men's Health Clinic on the uptown campus for problems and worries about sexual or genitourinary health. They will be seen by a male physician with a special interest in men's issues. Call 865-5255 for more information.

What services are available for women's health needs?

Routine gynecological examinations and contraceptive counseling are provided by appointment only with an internist. Request for a female physician may be made. Strict confidentiality is maintained. There is a charge for laboratory work done including routine pap smears. Referrals to a gynecological specialist are available if a serious or complicated problem is identified. Call 588-5030 to schedule routine appointments. The morning after pill is available through the Student Health Center (Downtown) on weekdays and the Student Health Center (Uptown) on Saturdays during the regular academic year.

What about occupational injury or illness?

The Engerix (recombinant hepatitis B) vaccine is available to students. The vaccination is given in three doses over a six-month period. All medical students are required to complete the series prior to beginning clinical responsibilities. PPD skin testing for tuberculosis is required at matriculation and annual thereafter for all medical students. Additionally, Varivax (the varicella vaccine) is available to those students with a negative titer. The Occupational Health Fee (medical students only) covers all of these services.

What if I get a needlestick?

A report of occupational exposure must be filed in the institution where the exposure occurred. In order to assure that all exposures are handled in the appropriate manner, and to assure for the appropriate collection of information about exposures, all students should have their initial medical evaluation performed at the Tulane University Hospital, either in the Occupational Medicine Department or the Emergency Room. The only exception would be if the site of the exposure were at a significant distance from Tulane Hospital (such as an out-of-town rotation) and the student could not present to Tulane Hospital within the space of one or two hours. The student has the option of completing their follow-up care with Occupational Medicine or with their personal physician, but treatment and outcome information may be collected by the Occupational Medicine Department for the purpose of maintaining an appropriate database. Students are responsible for reporting all occupational exposures within 72 hours to Occupational Medicine in the Tulane University Hospital (Downtown) 586-3986.

May I use the Student Health Center (Uptown) Facilities?

The services available through the Student Health Center (uptown) for downtown patients include: Pharmacy, Laboratory, Men's Health Clinic, Primary GYN, Stress Management services, and for acute illnesses on Saturday, and Psychiatric and Psychological services. Call 865-5255 for more information.

Can I get allergy shots at the Student Health Center?

Students who are receiving desensitization injections prescribed by their personal physicians can receive their injections from our nurses. Students will be required to wait 20 minutes before leaving, in case of an allergic reaction. There is a modest fee for allergy injections.

What health related travel services are available?

Students can receive up to date information about travel outside of the U.S. and appropriate immunizations at cost through the Downtown Student Health Center. You are urged to schedule an appointment 3 months prior to departure.

There is a Student Health Advisory Committee composed of faculty and students from the Schools of Medicine, Public Health and Downtown Medical Graduate School. Its purpose is to provide ideas for both new and expanded programs as well as critically and constructively review the services we provide. We welcome any student input into this committee. You should consult your SHAC representative. You may also request to see one of the coordinators of the committee for comments or problems you may have.